

# Valued guest,

Welcome to all who come as Guests and Leave as Friends.

In this folder you will find useful information about your stay, our region and the surrounding area.

Thank you for staying with us. We wish you a pleasant stay.

# Family Mathis and your Motel Brüggli-Team



# Motel Brüggli FREE-WiFi English

- 1. Press on the icon SETTINGS
- 2. Select WLAN
- 3. Turn on WLAN
- 4. Choose BRUEGGLI





5. You will automatically be redirected to the registration Page of Motel Brüggli FREE WiFi

6. Click on the **Register** button again

- 7. Please register with your phone number Or email address and accept terms of use
  - 8. Click on the Register button again
  - 9. You are now connected to the FREE-WiFi



#### Reentering process:

To reenter please perform step 4 again and log in again with your registration data (username and password - received by sms or email). Kindly accept Terms of Use.

You have 14 days free internet access until you register again for FREE



This hotel has been designed with your comfort and safety in mind. We have taken every precaution to prevent fires and to respond in the unlikely event of an emergency. Please help us in our efforts to ensure your safety.



When you check into your room, find out:

- How and where to report a fire?
- How to reach stairs and emergency exits?
- Where the nearest fire extinguishers are located.



In the event of a fire and subsequent alarm.

- Remain calm.
- Follow the instructions of hotel staff.
- Do not use the elevator



What to do when you discover a fire

- Report fire at once to front desk.
- Close all doors and windows.



What to do when the hall is filled with smoke

- Remain in room.
- Close door.
- Make certain you are seen at the window.
- Wait until fire departement arrives.



Help us prevent fires.

- Never smoke in the room.
- Do not dispose of smoking materials or matches in paper basket.
- Do not use your own heater or warmer.

The assembly point for fire brigade operations is located in the car park in front of Motel 2.

#### **Front Office**

#### Opening hours

Monday to Friday 07.30am – 08.00pm Saturday and Sunday 08.00am – 08.00pm

#### Breakfast buffet is in Motel 3

The self-service breakfast buffet is located at the ground floor in Motel 3 next to the reception. Should you require gluten- and/or lactose free products, please contact the reception. Please do not take any food out of the breakfast room.

#### Opening hours

Monday to Friday 06.00am - 09:00am Saturday and Sunday 08.00am - 09:30am

#### Motel-Bar is in Motel 1

#### Opening hours

Monday to Thursday 06.00pm – 11.00pm Friday 05.00pm – 11.00pm

Saturday, Sunday and bank holidays closed

# Kitchen in your hotel room

Should you decide to use the kitchen and cook in your hotel room, please always activate the ventilation! Please refrain from frying any food in your hotel room, from using camping gas or cooking fondues or raclettes. Please clean the kitchen afterwards and wash any utensils and used dishes.

Should the fire alarm go off by not following above instructions, **you will be charged CHF 150.-**. In case the fire fighters must show up on-site, the amount to be charged will be **CHF 800.-**

# Adapter

You can get a universal power adapter at the front desk in Motel 3. We will charge you a deposit of CHF 10.00.

# Non-smoking rooms

Our studios and hotel rooms are all **non-smoking rooms**! Should you wish to smoke (including shishas and electrical cigarettes), please use your balcony. Candles and incense material are not allowed in our studios and hotel rooms either.

Should you ignore above instructions, you will be charged CHF 100.-

#### **Visitors**

Please inform the reception should you expect or host any visitors (family members or friends). This is important as we must know how many people are in our buildings in case of a fire alarm and/or a police control. Please contact the reception for the costs to accommodate an additional person in your room.

We ask you to please be respectful of other hotel guests and avoid unnecessary noise, especially when coming home late or being with multiple people in the same room.

## Internet/Wi-Fi

The internet we provide is for business purposes only. We ask you to not download or stream any film or movies. Our Wi-Fi does not support online TV and we block websites that are not safe.

# Gym

The gym can be used free of charge and is located in Motel 3 on the first floor. It is open from 06.00am to 09.00pm daily. After workout, please sanitize the used fitness equipment. Please wear indoor shoes.

Defective items must be reported to reception immediately, thank you!

# Laundry

You are welcome to do your laundry in our guest laundry rooms.

The machines are operated with tokens. Tokens can be purchased at reception, in the Snack - Machine in Motel 3 or at the bar.

Guests bring their own soap, but you can also buy it from us. Please contact our staff at reception. We ask you to clean the washing machines and tumble dryer after use.

The laundry room in Motel 1 is located in the basement.

In Motel 2, the laundry room is located on the west ground floor (2nd entrance). The laundry room in Motel 3 is located on the 1st floor.

# Luggage storage room

You can leave your luggage free of charge at the front desk in Motel 3, should your room is not ready at arrival or should you have to run errands before departure.

# Baby cot

We are happy to provide you with a baby cot on request for a fee. Please contact the reception.

# Dogs

Dogs are very welcome only in Motel 2 - Please contact the reception for further information. Costs are CHF 15.00 per night (without food).

# Return your room key

During your stay you do not have to leave your room key at the reception. However, at your departure we ask you to put the key in the "depot-box" (next to the reception Motel 3). Unless otherwise agreed, check-out should be done by 10.00am.

# **Parking**

Parking for our hotel and restaurant guests is complimentary. Parking spots can be found in front of Motel 1, Motel 2, Motel 3 and the restaurant as well as behind Motel 2. In case all spots are taken, please contact the front desk.

# Train / Bus

The train station **Waldibrücke** can be reached within a 3-minute walk from Motel 3. For going to Hochdorf / Lenzburg please take the train on platform 1. For going to Lucerne, please take the train leaving from platform 2. Train tickets can be purchased (either in cash or via credit card) from the ticket machine located on platform 1. The timetable is available online under <a href="www.sbb.ch">www.sbb.ch</a> or at the main entrance of the train station.

Below the overpass, next to the roundabout opposite Motel 1, is the bus stop for Ebikon No. 111. For going to Emmenbrücke, please take bus no. 40 leaving in front of the train station **Waldibrücke**.

# Important information

#### **Valuables**

Please always do lock your door, when leaving your room. Cash or important documents can be deposited at the reception free of charge.

## Payment of hotel bill

Please settle your invoice on the evening before your departure.

#### Damage and key loss

You are hold accountable for damages done to your hotel room or the loss of your hotel key and must cover these costs accordingly.

#### Fire alarm and evacuation

In case of a fire alarm, please leave the building immediately by following the exit signs. Please do not take the elevator.

# And finally, this...

Thank you very much for your consideration for your room neighbours and other hotel guests. Please avoid unnecessary noise.

# You need something in your room?

Do not hesitate to inform us at the reception.

Thank you for staying with us. We wish you a pleasant stay! Family Mathis and your Motel Brüggli-Team

Phone and Email

Office +41 41 260 13 46 / Email: info@motelbrueggli.ch

# Supermarkets and opening hours

#### Opening hours in Emmen

 Monday - Thursday
 09.00am - 07.00pm

 Friday
 09.00am - 09.00pm

 Saturday
 09.00am - 05.00pm

#### Supermarkets

Travel by car:

Scorpion, Feldmattstrasse 23, 6032 Emmen zu Fuss 7min

Lidl, Seetalplatz 1, 6032 Emmen, 10min

Denner, Luzernstrasse 18, 6274 Eschenbach, 4min

Spar, Seetalstrasse 98, 6032 Emmen, 6min

Coop, Fichtenstrasse 1, 6032 Emmen, 10min

Migros, Seetalstrasse 50, 6032 Emmen, 10min

Emmen Center, Stauffacherstrasse 1, 6032 Emmen, 10min

Lidl, Dorfstrasse 75, 6035 Perlen, 6min

Aldi, Pilatusstrasse 18, 6036 Dierikon, 8min

#### Opening hours for shops located at the train station in Lucerne

Monday to Friday 09.00am – 09.00pm
Saturday and Sunday 10.00am – 08.00 pm
Holidays special opening hours

#### Bank

Raiffeisenbank Emmen, Stichermattstrasse 5, 6032 Emmen (ATM)

Valiant Bank, Emmen Center (ATM)

Luzerner Kantonalbank, Emmen Center (ATM)

Postautomat, Emmen Center (ATM)

UBS Bankomat und Multimat, Emmen Center (ATM)

## Post office

Postschalter, Emmen Center Stauffacherstrasse 1, 6032 Emmen

#### Police station

Polizeistation, Rüeggisingerstrasse 45, 6020 Emmenbrücke

# Local community Emmen

Gemeindehaus, Rüeggisingerstrasse 22, 6021 Emmenbrücke

# Sport activities / Excursions / Entertainments

Mooshüsli Schwimmbad, Emmen Badi-Baldegg, Baldegg

Kletterhalle, Pilatus Indoor, Lucerne Golf Club, Lucerne

Tennis und Squash, Zug Boot, Kanu etc., Lucerne

Swissporarena, Lucerne

Bourbaki Panorama, Lucerne Glasi Hergiswil, Hergiswil

Schloss Heidegg Culture and Congress Centre, Lucerne

Glacier Garden, Lucerne Aeschbach Chocolatier, Root

Kino Maxx, Emmenbrücke Kino Pathé, Ebikon

Le Théâtre, Emmen Paint Ball und Laser Arena, Emmen

Adventure Room, Emmenbrücke Escape Quest, Lucerne Foxtrail Lucerne Tretboot Verleih, Lucerne

Floating Center, Emmenbrücke Wellnesspark Fitnesspark National Lucerne

Minigolf, Emmen Kids Arena, Emmen

Swiss Museum of Transport, Lucerne

## Mountains

Travel by car:

Pilatus, 20 minutes Brienzer Rothorn, 1 hour and 20 minutes

Titlis, 45 minutes Fronalpstock Stoos, 1 hour Melchsee-Frutt, 1-hour Stanserhorn, 45 minutes

Rigi, 40 minutes

# **Emergency number**

Front Desk +41 41 260 13 46 Police 117 Tox (poisoning) Info 145

Fire department 118 Paramedics 144